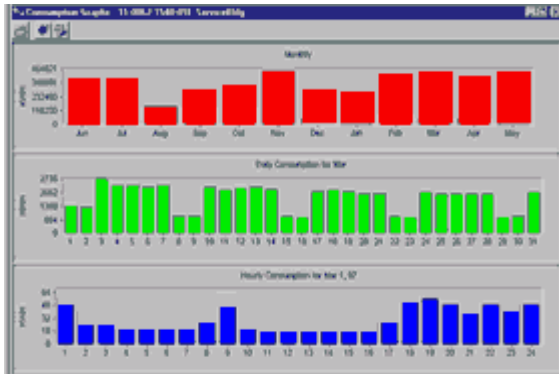


SPECIFICATIONS

TELDATA MANAGER 5.0



TELDTAMANAGER CONSUMPTION GRAPH

TeldataManager software efficiently manages customer information and turns it into actionable energy information. Teldata's TIUs and meter data acquisition schedules are controlled from the software to eliminate field visits.

TeldataManager 5.0 turns data into actionable energy information. A reliable and proven AMR System package TeldataManager brings system management and reporting to new levels. Scalable Windows technology can accommodate installations of any size without the need for excessive capital purchases.

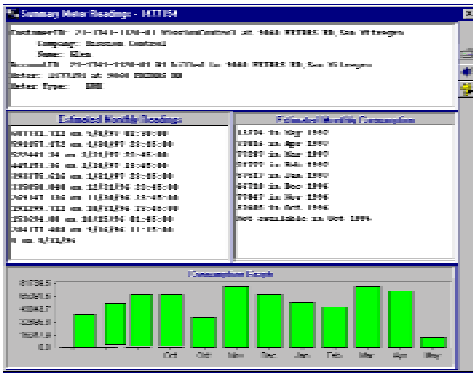
TeldataManager is robust and scalable to handle installations from the hundreds to the tens of thousands. This host software is optimized for Microsoft Access® or can integrate with an Oracle Database for greater scalability. TeldataManager is compatible with a wide variety of desktop and client/server software available on the market.

KEY FUNCTIONALITY

- **DETAILED GRAPHS** - Consumption and Summary Graphing of Accounts down to one-hour intervals allow accurate understanding of customer accounts.
- **ACCURATE READINGS** – Interval Meter Data Readings are retrieved via TeldataManager providing accurate data for energy monitoring and billing.
- **SCALABLE** – your data can integrate with other databases with our auto-export feature. Exporting data on demand to the file type you set.
- **ACCOUNT MANAGEMENT MADE EASY** - Manage accounts with different customer and billing account numbers. Multiple meter reading devices and meters by account can be set-up and monitored in an easy to use GUI interface.



CUSTOMER ACCOUNT VIEW OF TIUS AND METERS



TEL DATAMANAGER SUMMARY GRAPH



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- **CRM ENABLED** – Get monthly consumption data graphs all in one place. Customer Service Representatives can quickly pull an account, print it and present it to customers detailing their account usage to expedite settlement.
- **EMAIL ALERTS** – Get notified immediately of power failures and meter tampering. When notified, the host system generates an email alert that can be sent to a text compatible phone, PDA, pager or email account.

TeldataManager installs on a standard Pentium PC and runs in a Windows NT environment. TeldataManager's user-friendly menus, check boxes, radio buttons and dialog boxes make it easy to learn and use.

GETTING THE RIGHT REPORT THE FIRST TIME

Increase Daily Revenue with the correct data at your fingertips. Construct new pricing programs compatible with your customer usage based on your interval data from TeldataManager.

Teldata Manager comes with extensive reporting capability including:

- System Status Reports: Total Calls, Installed Units, Power Failures, Tampers, Late Calls, Past Due Calls, Call Schedule and Low Battery
- Data Logs: Call Logs, Communication Log, Meter Log, Call Log by TIU
- Meter Reading: Consumption reports, Final Reads, Meters Not Reporting, Meters with Faulty Reads, Tamper, Leak Detect, Meter Installation, No Consumption Readings

All reports are exportable to Excel, Word, Access, Text, HTML and other common formats for easy office integration.

BILLING FROM TEL DATAMANAGER

This enhanced software provides accurate and detail reporting that provides for prompt settlement of customer billing and service inquiries. TeldataManager can be configured to export meter data, account data, and additional information as specified by our customers. Customers needing a billing export file should consult with a Teldata Sales Manager.